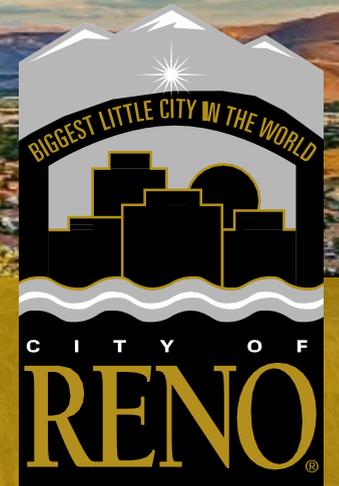




CAD Consultant RFQ Update

By Rishma Khimji, Director of Technology



Project Status

- CAD Consulting RFQ released, 2/28/2020 - **COMPLETE**
- Select CAD Consultant, 5/11/20 - **REQUEST APPROVAL**
 - 911 Emergency Response Committee
 - City of Reno City Council
- Create CAD RFP
- Release CAD RFP
- Select Vendor
- Implement New Regional CAD

CONSULTANT RFQ DETAILS

RFQ Reviewers:

- City of Reno Dispatch Manager- Dena Avansino-Moore
(Dispatch Manager)
- City of Reno DoIT – Rishma Khimji
- Washoe County Sheriff’s Dispatch – Jennifer Felter
(Communication Supervisor)
- Washoe County Tech Services – Quinn Korbolic
- City of Sparks Dispatch – Lisa Brown (Police Services Manager)
- City of Sparks PD Tech – Doug Campbell & Tracey Reuck

RFQ Responses

- Six Responses
 - DeltaWrx Management Consultants
 - Federal Engineering
 - Mission Critical Partners
 - MTG Management Consultants
 - TSSI Consulting, LLC
 - Winbourne Consulting

RFQ SCORING – AVERAGE SCORE SHEET

| Criteria | Scores | | | | | |
|--|--------------|--------------|------------------|--------------|---------------------|----------------|
| | Winbourne | Deltawrx | Mission Critical | TSSI | Federal Engineering | MTG Management |
| 1. Consultant Requirements Fulfillment | | | | | | |
| 1. SUB TOTAL | 14.2 | 12.0 | 13.2 | 9.1 | 13.6 | 9.6 |
| 2. Project Management Expectations | | | | | | |
| 2. SUB TOTAL | 5.9 | 6.5 | 6.5 | 6.8 | 6.8 | 6.1 |
| 3. Budget and timeline | | | | | | |
| 3. SUB TOTAL | 3.1 | 3.1 | 2.1 | 3.1 | 3.0 | 2.0 |
| 4. Proposal Quality | | | | | | |
| 4. SUB TOTAL | 1.3 | 1.3 | 1.3 | 1.1 | 1.4 | 0.9 |
| 5. Options (for information only, not scored) | | | | | | |
| Proposal includes a response for Additional Option 1 (Y/N) | Y | Y | Y | Y | Y | Y |
| Proposal includes a response for Additional Option 2 (Y/N) | Y | Y | Y | Y | Y | Y |
| TOTAL SCORE FOR EACH RESPONDENT | 24.47 | 22.83 | 23.17 | 20.10 | 24.75 | 18.62 |
| RANK (Based on SCORE) | 2 | 4 | 3 | 5 | 1 | 6 |



Key Highlights of Federal Engineering's response

- Provided details on required deliverables such as
 - Project Management document with Work Breakdown Structure and Gantt Chart
 - High-Level Needs Assessment
 - Documentation on AS-IS workflows, requirements study, network diagrams
 - Existing CAD system Gap Analysis
 - Requirements Traceability Matrix
- Additional services included
 - Summary of currently available CAD system Functionality in market
 - Cost analysis via their proprietary software – *FECostPro*
 - Provides historical software/equipment pricing to determine validity of quotes from CAD vendors
- Excellent review of past and current projects with small, medium and large agencies
- Provided resumes and project experience detail on their highly skilled team of experts
- Many years of documented experience in Public Safety Dispatch, Records and Jail projects

Key Highlights of Federal Engineering's response



"Federal Engineering accepted a difficult project on a tight timeline and completed it masterfully and on time. Their team proved knowledgeable, responsive, friendly, trustworthy, and capable in every respect. Federal Engineering is a trusted partner invested in our success."

~ Quinton Stephens, Director, General Counsel/ Deputy Director
Utah Communications Authority



Capabilities and Expertise

9-1-1/PSAP Technology SMEs

- Dispatch/Call Centers**
- CAD/RMS/JMS
 - Staffing/efficiency analysis
 - Regional consolidation

- 9-1-1 Systems**
- NG9-1-1/9-1-1
 - Mapping/GIS/Database
 - Network/ESINet

Public Safety Consultants

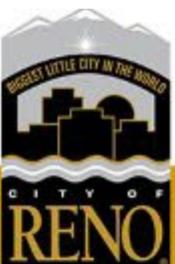
- Large System Upgrades**
- PM and migration planning
 - System assessment
 - Procurement support
 - Contract negotiation
 - Implementation oversight
 - IV&V

- Governance & Funding**
- Governance models
 - CAPEX/OPEX funding models
 - Legislative support
 - DHS OEC contract support

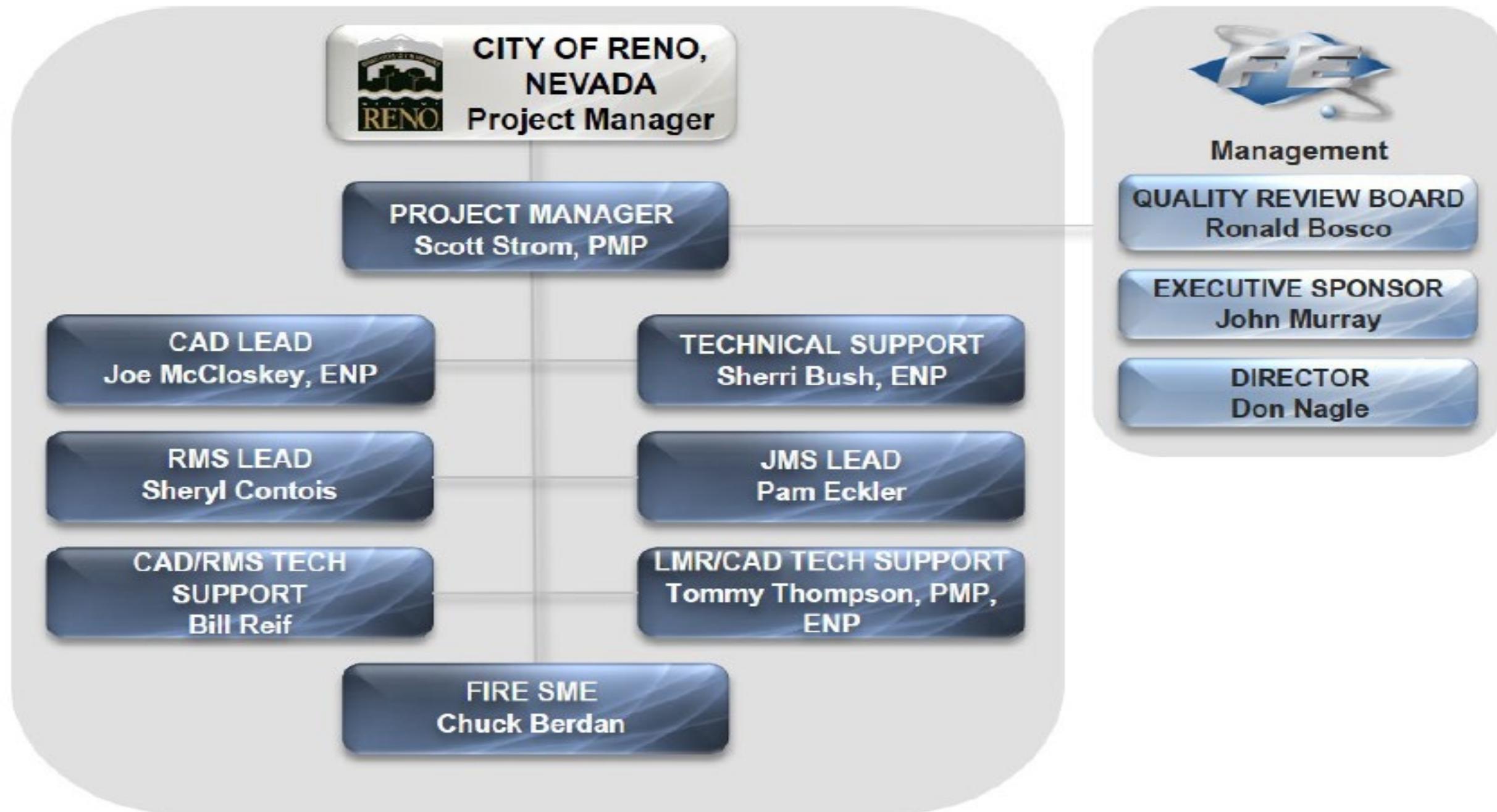
Wireless Technology SMEs

- Public Safety Radio**
- Trunked, conventional
 - Digital, analog, simulcast
 - P25 Phases 1 and 2
 - Coverage enhancements
 - All frequency bands
 - RF system recommendation

- Other Wireless & Data**
- Broadband/LTE
 - FirstNet
 - Fire alerting/paging
 - Microwave/fiber
 - DMR technologies
 - Cybersecurity



Project Team at Federal Engineering



Next Steps

- Get contract approval from the City of Reno City Council (tentative date: June 10, 2020)
- Kickoff Meeting with FE and key project members
- Determine the appropriate stakeholders and begin stakeholder meetings
 - Primary Agencies (Washoe County, City of Reno, City of Sparks)
 - Secondary Agencies (Agencies Dispatched by Primary)
 - Partner Agencies (REMSA)
- Schedule stakeholder meetings
 - Data Collection
 - Gap Analysis
 - Recommendations and Best Practices
- Being RFP process!
- Implement new regional CAD!!



QUESTIONS?

